

# BUCKDEN DENTAL SUMMER 2019

# NEWSLETTER

## BUCKDEN DENTAL CLINIC REBRANDING!



**As many of you may know, Georgina sold the St Neots branch of Spire Dental Group at the beginning of this year.**

The brand 'Spire Dental' that Georgina created and nurtured over the years was so successful that the new owners of St Neots wanted to keep the name!

As a consequence we've been busy rebranding as 'Buckden Dental Clinic'.

Rest assured our dedicated practice team at Buckden isn't changing! You will see the same friendly faces at your next appointment.

At reception, you will continue to be greeted by Linda and Lisa and continue to

be treated by your registered dentist and nurse, whether that is myself and Kelly, or Heidi and Juliette.

We can still offer the same wide range of treatments here at the practice including:

- \* 3D scanning with our CBCT scanner – vital for implant planning procedures
- \* Crowns made in a day with our CEREC machine (no more impressions either!)
- \* Facial rejuvenation for fine lines & wrinkles as well as pigmentation and scarring with the 3JUVE laser
- \* Pain-free dentistry with our new addition BioLase which helps deliver a range of dental treatments in a pain-free way and faster healing!

We are looking to make a couple of improvements to the lay-out of the practice, so do look out for this in the coming few months.

If you have any suggestions which you feel would improve your experience as a patient, please do let the team know so we can consider these alongside our current plans.

## PRACTICE HOURS

Monday	9.00am	8.00pm
Tuesday	9.00am	5.00pm
Wednesday	9.00am	5.00pm
Thursday	9.00am	5.00pm
Friday	9.00am	3.20pm
Saturday	9.00am	1.00pm
Sunday	Closed	

*Closed for Lunch Mon/Thurs - 1.30pm- 2.30pm  
Saturdays & Evenings by Appointment*

## EMERGENCY/OUT OF SURGERY HOURS

When the practice is closed please call the practice telephone number and a recorded message will give further information on how to access advice and treatment in the event of a dental emergency.

For a dental emergency outside of normal surgery hours, with the exception of Denplan members, a callout fee will be charged.

## BEAUTIFUL CROWNS WITH CEREC ONE-VISIT DENTISTRY

**CEREC®**  
One-visit dentistry



- one visit
- no impressions
- no temporaries
- metal free
- highly aesthetic
- long lasting

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## Free Denplan Assessment Worth £45

Denplan for Children only £9.99/month

£17.26 Fees Per Month <b>BAND A</b>	£24.09 Fees Per Month <b>BAND B</b>	£28.18 Fees Per Month <b>BAND C</b>	£37.00 Fees Per Month <b>BAND D</b>	£42.99 Fees Per Month <b>BAND E</b>
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## Recent Testimonial

*"I have taken time to write this feedback, as I cannot praise Buckden Dental Practice enough for the dental care I have received there.*

*I joined 'Buckden Dental Practice' about two years ago and I can honestly say it's an outstanding dental practice, where they put a lot of emphasis on modern techniques, have a preventative approach and they consider how their patients feel as well as providing excellent dental treatment.*

*After a lot of looking around, I luckily joined the practice as a 'Denplan' patient because I wanted to make sure after all my past bad experiences, that I found somewhere where they properly look after my teeth and importantly treated me as an individual and not just another patient to push through the system.*

*You may think that NHS treatment is much cheaper than private care. Well just look at how NHS prices have escalated nowadays. With the Denplan I get so much more, including insurance and international care even when on holiday.*

*The practice itself is located in a pleasant village location, not in a busy town. Parking is a dream and it's free. Somehow it feels safer to leave your car parked there.*

*Reception always greets you with a smile and is very welcoming, as are all the staff there, including hygienists, dental nurses and administration people. They are all so kind, respectful and helpful. This is a quality that seems to be rare nowadays and I know that the owner of the practice insists upon this approach, to all of the services they provide.*

*I have seen for myself, whilst sitting in waiting room, how staff interact and help young children, nervous patients and the elderly if they need help or just reassurance. Some people don't want any fuss of course, so staff just adjust their approach to meet that requirement, so everyone is welcome. Above all, it's a much better dental experience."*

**John Blackwell - 23rd May 2019**

## Look Who's Back!



We would like to welcome Heidi back after her maternity leave. Heidi had a beautiful little girl; Sophia, in the summer last year.

Heidi will be back in July.

She'll be able to offer a range facial rejuvenation treatments with our 3JUVE laser as well as hyperhidrosis treatments for the hands and under arms (excessive sweating).

Heidi is also an Invisalign provider, treating patients with clear invisible braces teeth-straightening options.

***If you would like to book an appointment to see Heidi, contact our reception team or see our website for the online booking tool!***

## We're Listening...

We take on board all our patient's feedback and comments. You may have noticed some extra additions to our reception desk as we have a whole array of spare reading glasses should you need them! So, no need to panic when you leave your own at home.

We also have a hearing loop available; just shout if you need it!

All the surgeries are on the ground floor with a private car park to the rear of the practice making your visit as easy as possible.

## New Online Booking!

We understand the busy lifestyles our patients now lead and to give you a helping hand we've incorporated a new online booking system!

You can now book your routine appointments as well as emergency appointments and planned treatment directly from your computer or mobile device!

The online booking is available direct on our website and Facebook pages.